

# Is it Urgent or an Emergency?

Whether your child has a stomach ache or a broken bone, they need kid-focused care in any situation, even at a moment's notice. **Your primary care provider is always there for you**, so give them a call first if you have any questions. If your provider thinks your child needs to be seen right away, Children's Hospital Colorado is here to help.

After hours, visit one of our urgent care locations or call our 24/7 ParentSmart Healthline at 720-777-0123 to get advice from a registered pediatric nurse who might be able to help you avoid an unnecessary visit to the emergency room.

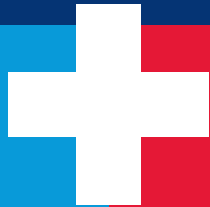
**If there's any chance the situation is life-threatening, call 911** — it's the quickest way to get emergency medical attention.

Still unsure? We offer both urgent and emergency care for kids at our South Campus in Highlands Ranch and our North Campus in Broomfield. Consult the guide below for more detailed information:



Children's Hospital  
Colorado

## Urgent care



- + Allergic reaction (mild), including seasonal allergies and hives\*
- + Asthma attack with mild wheezing\*
- + Bloody nose\*
- + Broken bone or sprain (bone not deformed or sticking out of the skin)
- + Burns (minor)\*
- + Cough, cold or congestion, mild croup \*
- + Cuts (that may require stitches)
- + Ear pain or tugging
- + Fainting but acting normal
- + Fever in children older than 60 days old\*
- + Headaches (mild)\*
- + Head injury in kids older than 6 months if behaving normally\*
- + Hives with no trouble breathing\*
- + Insect bite or sting \*
- + Object stuck in nose or ear
- + Pain when peeing for kids older than 60 days
- + Pink eye\*
- + Rash or mild skin irritation\*
- + Seizure that has stopped
- + Sinus infection\*
- + Skin infection or boil (minor)\*
- + Sore throat
- + Stomach pain\*
- + Swallowed objects (excluding button batteries) with no trouble breathing
- + Vomiting, diarrhea or constipation\*

## Emergency care

- + Allergic reaction with trouble breathing or vomiting
- + Asthma attack with trouble breathing after treatment
- + Breathing trouble or blue lips/fingers
- + Broken bone (bone deformed or coming out of skin)
- + Burns (any serious, electrical, acid or burns involving the face)
- + Concern for abuse or neglect
- + Cuts that won't stop bleeding
- + Dehydration
- + Difficulty responding or waking up
- + Fever in children younger than 60 days old
- + Head injury with persistent vomiting or behavior change or in child younger than 6 months
- + Hives with trouble breathing
- + Ingestions (call Poison Control first: 800-222-1222)
- + Insect bite or sting with trouble breathing
- + Lethargic or noticeably less activity than usual
- + Migraine or severe headache with neck pain
- + Need for IV medications or fluids
- + Numbness, paralysis, weakness or vision loss
- + Object stuck in skin or eye (don't pull it out)
- + Seizures that won't stop
- + Slurred speech or trouble speaking
- + Suicide attempt or threat to self or others
- + Swallowed button battery
- + Swallowed any object with trouble breathing

\*Examples of conditions that may be appropriate for virtual urgent care

Children's Hospital Colorado also offers virtual pediatric urgent care to children located in Colorado under 22 years of age. Virtual urgent care is open seven days a week, from 2 to 10 p.m. Mountain Time. Limited appointments are available.

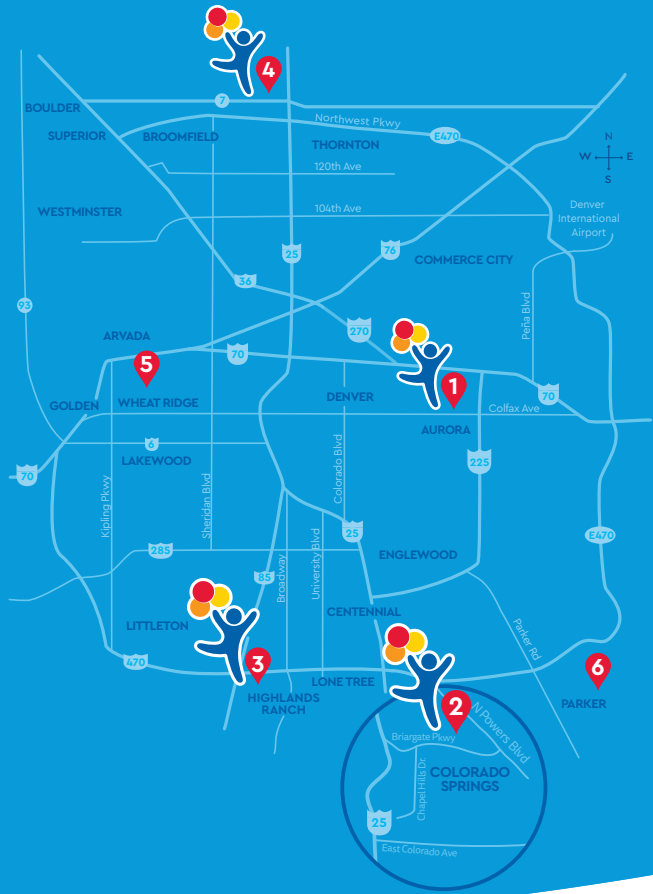
Log in to MyChart at [mychart.childrenscolorado.org](https://mychart.childrenscolorado.org) and select "Schedule an Appointment" from the main menu. From here, choose "Virtual Urgent Care – Telemedicine."

EMERGENCY AND URGENT CARE

# Locations



Children's Hospital Colorado



Scan this code to find urgent care and emergency locations and hours near you.

## Emergency care

- 1 Aurora Anschutz Medical Campus** ● .....720-777-1234  
I-225 & E. Colfax Ave.
- 2 Colorado Springs** ● .....719-305-1234  
Briargate Pkwy. & N. Union Blvd.

## Urgent care/emergency

- 3 Highlands Ranch South Campus** ●● ..... 720-478-1234  
C-470 & Lucent Blvd.
- 4 Broomfield North Campus** ●● ..... 720-777-1340  
Highway 7 & I-25

## Urgent care

- 5 Wheat Ridge** ● ..... 720-777-1370  
32nd Ave. & Lutheran Pkwy.
- 6 Parker** ● ..... 720-777-1300  
9399 Crown Crest Blvd., Suite 300

- **Emergency care locations open 24/7**
- **Urgent care hours 11 a.m.-8 p.m. every day**

Find a doctor or get pediatric guidance day or night.

## ParentSmart healthline™



720-777-0123 or  
855-KID-INFO

## Virtual urgent care



Children's Hospital Colorado also offers virtual pediatric urgent care to children located in Colorado under 22 years of age. Virtual urgent care is open seven days a week, from 2 to 10 p.m. Mountain Time. Scan the QR code for more information or to schedule an appointment.



iPhone



Android

Scan the appropriate QR code for your device to download the free mobile app or visit [childrenscolorado.org/ChildrensMD](https://childrenscolorado.org/ChildrensMD).